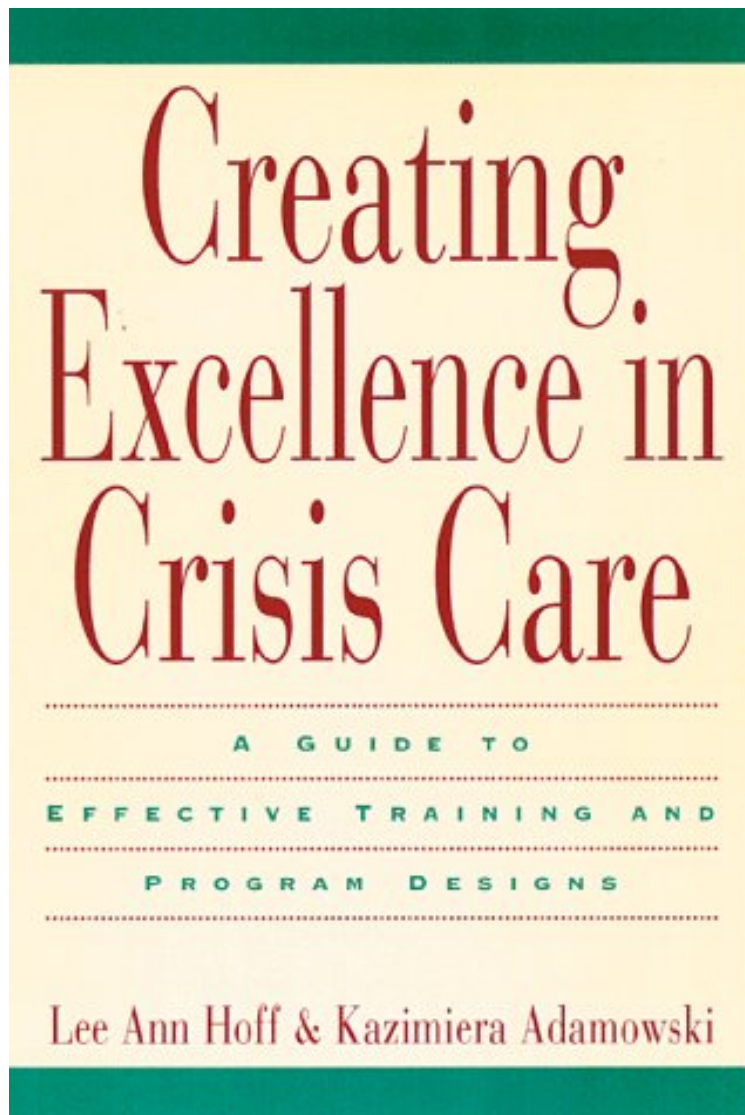


Creating Excellence in Crisis Care: A Guide to Effective Training and Program Designs

Lee Ann Hoff, Kazimiera Adamowski
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Lee Ann Hoff, Kazimiera Adamowski : Creating Excellence in Crisis Care: A Guide to Effective Training and Program Designs before purchasing it in order to gage whether or not it would be worth my time, and all praised Creating Excellence in Crisis Care: A Guide to Effective Training and Program Designs:

A Guide to Creating Successful Crisis Care Programs Produced in association with the Life Crisis Institute . . . This new and comprehensive book . . . has made an insightful mark in a challenging and . . . expanding field. Complementing Hoff's classic clinical text, *People in Crisis, Creating Excellence in Crisis Care* merits serious attention from all people reforming, training, and working in health care. --Antoon A. Leenaars, past president, American Association of Suicidology and the Canadian Association for Suicide Prevention In this essential resource the authors show how to prepare crisis care clinicians, practitioners, and volunteers to develop crisis counseling programs that will help raise the health of communities in a cost-effective way. Drawing on the best practices from the United States and Canada, the book is filled with vivid examples that clearly demonstrate how a holistic, interdisciplinary, and collaborative approach is the most practical response to the challenges of working with people in crisis. This comprehensive text offers a field-tested framework and systematic method for including crisis content--critical life events, violence, victimization, suicide, and psychiatric emergencies--in the formal training of health, social work and other human services professionals. The book also describes the criteria for developing crisis counseling programs and practice protocols that address the social, psychological, and medical needs of people in distress.

"Planning for effective crisis management requires a holistic approach which recognizes the range of mental health services as well as people's own life contexts. *Creating Excellence in Crisis Care* takes this unique perspective, illustrating it with compelling examples and useful models." (Bonnie Pape, director of programs and research, Canadian Mental Health Association, National Office) ". . . This new and comprehensive book . . . has made an insightful mark in a challenging and . . . expanding field. Complimenting Hoff's classic clinical text, *People in Crisis, Creating Excellence in Crisis Care* merits serious attention from all people reforming, training, and working in health care." (Antoon A. Leenaars, past president, American Association of Suicidology and the Canadian Association for Suicide Prevention) "*Creating Excellence in Crisis Care* offers us a blueprint for developing crisis care that meets the challenges of limited human and financial resources in an environment of increased demand, while dealing with the diverse set of issues presented by those in crisis." (mdash;Frank R. Campbell, past president of the American Association of Suicidology, director of the Baton Rouge Crisis Intervention Center) "Nurses who are in any way involved in mental health treatment will find this book crucial to their knowledge and understanding of not what crisis care is, but what crisis care should be." (Linda Young Sahovey, director, Boston Emergency Services Team) "This unique resource offers a theoretical framework, clinical scenarios, and practical information to help educators and practitioners integrate crisis care into educational curricula and clinical protocols. Hoff and Adamowski do this in a culturally and gAnder sensitive manner while promoting a client-centered empowerment model." (Judy Linden, associate residency director, emergency medicine, associate professor, Boston University School of Medicine) "This is a well-done book, unique in its focus in the field of crisis care with an emphasis on training and program development instead of the usual focus of clinical intervention. It is a needed resource in the area, and targets healthcare oriented educators, administrators, and program planners. It provides a basic to intermediate level of discussion. This is definitely a book I would recommAnd." (Doody's)From the Inside FlapIn this essential resource, one of the foremost authorities in crisis care management and a pioneer in the community mental health movement shows how to prepare crisis care clinicians, practitioners, and volunteers and to develop programs that will help raise the health of communities in a cost-effective way. Drawing on the best practices from the United States and Canada, the book is filled with vivid examples that clearly demonstrate how a holistic, interdisciplinary, and collaborative approach is the most practical response to the challenges of working with people in crisis. This comprehensive text offers a field-tested framework and systematic method for including crisis contentmdash;critical life events, violence, victimization, suicide, and psychiatric emergenciesmdash;in the formal training of health and other human services professionals. The book also describes the criteria for developing programs and practice protocols that address the social, psychological, and medical needs of people in distress. In addition to offering guidance on training crisis workers and creating programs, Lee Ann Hoff and Kazimiera Adamowski make a unique contribution to the literature by emphasizing the interconnectedness between normal yet stressful life events?and catastrophic events like violence and disaster? and serious emotional and mental disabilities. They demonstrate how this knowledge can help create a more effective approach to crisis care. Written as a guide for educators, administrators, supervisors, and clinical trainers, *Creating Excellence in Crisis Care* contains a wealth of information and resources on a widerange of topics including diversity, policy setting, certification, fundraising, international standards, networking, and much more. A Guide to Creating Successful Crisis Care Programs" This new and comprehensive book . . . has made an insightful mark in a challenging and . . . expanding field. Complimenting Hoff's classical clinical tFrom the Back CoverIn this essential resource, one of the foremost authorities in crisis care management and a pioneer in the community mental health movement shows how to prepare crisis care clinicians, practitioners, and volunteers and to develop programs that will help raise the health of communities in a cost-effective way. Drawing on the best practices from the United States and Canada, the book is filled with vivid examples that clearly demonstrate how a holistic, interdisciplinary, and collaborative approach is the most practical response to the challenges of working with people in crisis. This comprehensive text

offers a field-tested framework and systematic method for including crisis content³⁴;critical life events, violence, victimization, suicide, and psychiatric emergencies³⁴;in the formal training of health and other human services professionals. The book also describes the criteria for developing programs and practice protocols that address the social, psychological, and medical needs of people in distress. In addition to offering guidance on training crisis workers and creating programs, Lee Ann Hoff and Kazimiera Adamowski make a unique contribution to the literature by emphasizing the interconnectedness between normal yet stressful life events³⁴and catastrophic events like violence and disaster³⁴ and serious emotional and mental disabilities. They demonstrate how this knowledge can help create a more effective approach to crisis care. Written as a guide for educators, administrators, supervisors, and clinical trainers, *Creating Excellence in Crisis Care* contains a wealth of information and resources on a widerange of topics including diversity, policy setting, certification, fundraising, international standards, networking, and much more. *A Guide to Creating Successful Crisis Care Programs* "This new and comprehensive book . . . has made an insightful mark in a challenging and . . . expanding field. Complimenting Hoff's classical clinical text, *People in Crisis*, *Creating Excellence in Crisis Care* merits serious attention from all people reforming, training, and working in health care."mdash;Antoon A. Leenaars, past president, American Association of Suicidology and the Canadian Association for Suicide Prevention "Creating Excellence in Crisis Care offers us a blueprint for developing crisis care that meets the challenges of limited human and financial resources in an environment of increased demand, while dealing with the diverse set of issues presented by those in crisis."mdash;Frank R. Campbell, past president, American Association of Suicidology, director, Baton Rouge Crisis Intervention Center "Nurses who are in any way involved in mental health treatment will find this book crucial to their knowledge and understanding not of what crisis care is, but what crisis care should be."mdash;Linda Young Sahovey, director, Boston Emergency Services Team "Planning for effective crisis management requires a holistic approach which recognizes the range of mental health services as well as people's own life contexts. *Creating Excellence in Crisis Care* takes this unique perspective, illustrating it with compelling examples and useful models."mdash;Bonnie Pape, director of programs and research, Canadian Mental Health Association, National Office "This unique resource offers a theoretical framework, clinical scenarios, and practical information to help educators and practitioners integrate crisis care into educational curricula and clinical protocols. Hoff and Adamowski do this in a culturally and gender sensitive manner while promoting a client-centered empowerment model."mdash;Judy Linden, associate residency director, emergency medicine, associate professor, Boston University School of Medicine Produced in association with the Life Crisis Institute