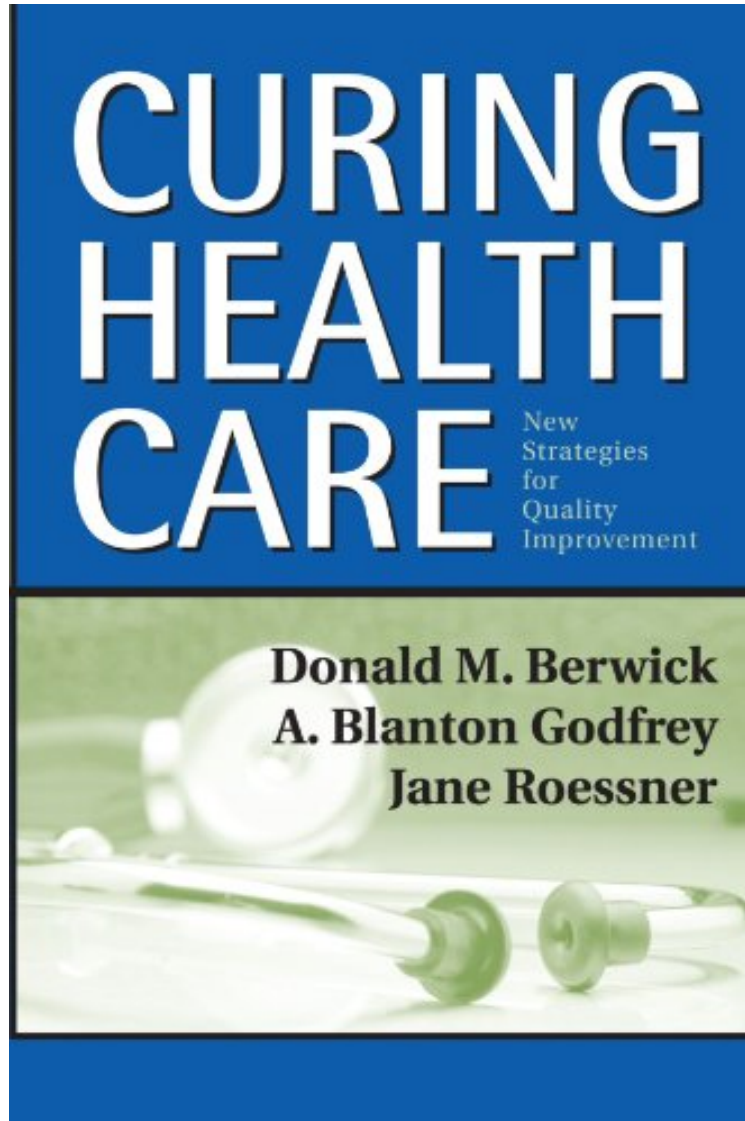


Curing Health Care: New Strategies for Quality Improvement

Donald M. Berwick, A. Blanton Godfrey, Jane Roessner
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Donald M. Berwick, A. Blanton Godfrey, Jane Roessner : Curing Health Care: New Strategies for Quality Improvement before purchasing it in order to gauge whether or not it would be worth my time, and all praised Curing Health Care: New Strategies for Quality Improvement:

2 of 4 people found the following review helpful. Curing Health Care is failed medicine for what ails healthcareBy Dr. Ira Williams (Consignment)The authors attempt to compare two distinctly different "systems" by using industrial models as possible sources of safety methods that can benefit patient care. All of their models possess an organizational structure with a point of highest authority and points of delegated authority throughout their

organization. Our nation's healthcare delivery system is, and always been a non-system, devoid of any aspect of an organizational structure. Curing Health Care, its very title, stands in stark contrast to the fact that the estimate of needless hospital deaths today is reported to be twice the annual estimate of such tragedies in 1990. Curing Health Care has made no discernible contribution to the efforts to improve the quality of healthcare and patient safety. 0 of 0 people found the following review helpful. Curing Health Care should yield thought provoking ideas about the "possibility" of a better health care system. While I respect Dr. Williams review, I wholeheartedly disagree with his conclusion. Curing Health Care should yield thought provoking ideas about the "possibility" of a better health care system. Idealized goals may stand in stark contrast to current realities, yet it is those type of forward and optimistic thoughts like Dr. Berwick proposes, that pave the way for the health improvements we all desire. I'd like to know what Dr. Williams contribution to care has been, or is it rather, a drumbeat of critique, while others, myself included are challenged by the possibilities and never dissuaded by the challenges we face. If it is your first introduction to Dr. Berwick, I would recommend his book, Escape Fire as a preferred read on the possibilities that exist to improve healthcare. Dr. Jeff Kegarise

Applying Quality-Assurance Methods
A Report on the National Demonstration Project on Quality Improvement in Health Care
This book is recommended for managers wanting to enhance service quality and productivity. By avoiding mistakes and useless units of activity, gains in productivity occur as quality improves.--Healthcare Financial Management
Learn how health care organizations can use the quality improvement process to help regain control and hope in a time of frustration and skyrocketing costs. In ten key lessons, the authors demonstrate what works and does not work in actual practice. They present case examples of specific health care improvement projects ranging from transport of critically ill infants to quick turnaround of emergency lab specimens and to the generation of accurate Medicare bills.

"This book is recommended for managers wanting to enhance service quality and productivity. By avoiding mistakes and useless units of activity, gains in productivity occur as quality improves." "This book is recommended for managers wanting to enhance service quality and productivity. By avoiding mistakes and useless units of activity, gains in productivity occur as quality improves." -- Healthcare Financial Management "Curing Health Care is a marvelous book on the applications of the principles of industrial quality improvement to health care." -- HMO Practice "Curing Health Care should be on every health executive's 'must-read' list." -- Hospital and Health Services Administration
From the Inside Flap
Describes how health care organizations can apply modern quality assurance methods to help recapture control and hope in a time of frustration and skyrocketing costs. Using the reports of National Demonstration Project teams, it illustrates the entire quality improvement process--from defining the problem through implementing a solution and consolidating the project's gains. Curing Health Care demonstrates what works and does not work in actual practice, presenting case examples of specific health care improvement projects ranging from transport of critically ill infants to quick turnaround of emergency lab specimens and the generation of accurate Medicare bills. The authors distill their findings into ten key lessons, revealing, for example, the importance of senior management support for quality improvement projects. They stress the need to bring physicians directly into the quality improvement process and explore its potential for stimulating dramatic improvements in clinical practice.