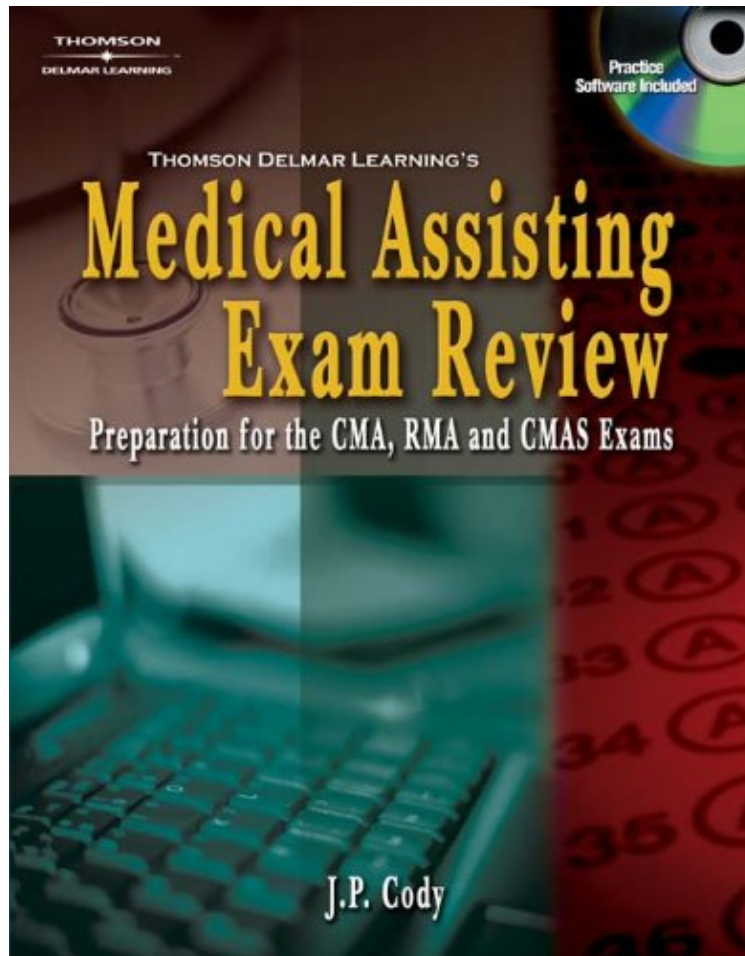


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About the AuthorJohn P. Cody, MPH, MBA, CMA (AAMA), has acquired nearly 30 years of health care and adult education experience. His health care experience began while serving as a general duty Hospital Corpsman in the U.S. Navy. During his military service, he completed training and gained experience as an emergency medical technician, medical laboratory technician, clinical and laboratory supervisor, and administrative supervisor. Shortly before being honorably discharged from the Navy, John completed his B.S. degree in Health Care Management from Southern Illinois University. Being a strong advocate of higher education, John subsequently completed a master's degree in public health administration, as well as one in business management from the University of Minnesota. Concomitantly, John has served as a professor of health sciences, program director, and academic administrator in business and allied health education. John lives with his family in East, Central Illinois.Cathy Kelley-Arney works in the clinical laboratory of an inpatient medical facility. She has worked for many years in both inpatient and outpatient settings as a lab technician and medical assistant, and in the educational setting as an instructor, program director, and institutional director of health care education.