

(Download ebook) Development of Supplemental Quality Improvement Items for the Consumer Assessment of Healthcare Providers and Systems (CAHPS)

# Development of Supplemental Quality Improvement Items for the Consumer Assessment of Healthcare Providers and Systems (CAHPS)

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**Denise D. Quigley, Donna O. Farley, Julie A. Brown, Marc N. Elliott, Han de Vries : Development of Supplemental Quality Improvement Items for the Consumer Assessment of Healthcare Providers and Systems (CAHPS)** before purchasing it in order to gauge whether or not it would be worth my time, and all praised Development of Supplemental Quality Improvement Items for the Consumer Assessment of Healthcare Providers and Systems (CAHPS):

Describes the process whereby RAND worked with health plans to identify the specific issues of concern to them about the usability of the Consumer Assessment of Healthcare Providers and Systems (CAHPSuml;) results for quality-improvement actions. Initiated in 1995, CAHPS establishes survey and reporting products that provide consumers information on health plan and provider performance.

From the Inside FlapDescribes the process whereby RAND worked with health plans to identify the specific issues of concern to them about the usability of the Consumer Assessment of Healthcare Providers and Systems (CAHPS) results for quality-improvement actions.About the AuthorDonna O. Farley (RAND Graduate School, Santa Monica, California Doctor of Philosophy in Policy Analysis) is a Senior Health Policy Analyst at RAND.