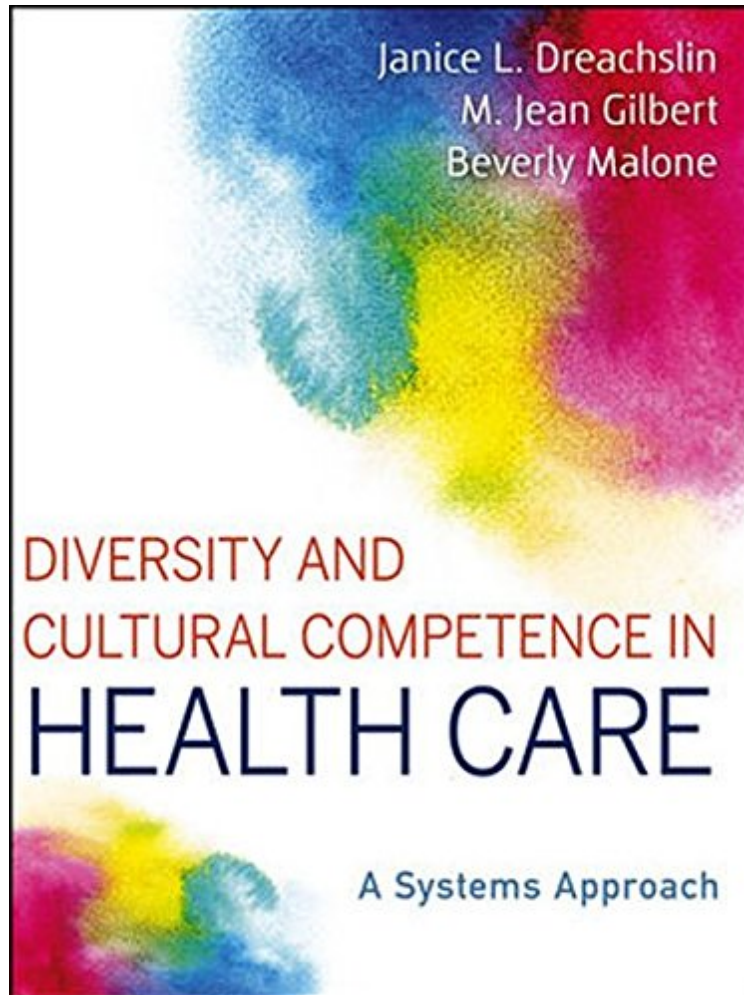


# Diversity and Cultural Competence in Health Care: A Systems Approach

Janice L. Dreachslin, M. Jean Gilbert, Beverly Malone  
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**Janice L. Dreachslin, M. Jean Gilbert, Beverly Malone : Diversity and Cultural Competence in Health Care: A Systems Approach** before purchasing it in order to gage whether or not it would be worth my time, and all praised Diversity and Cultural Competence in Health Care: A Systems Approach:

0 of 0 people found the following review helpful. Five StarsBy Diamond MoorheadGood book1 of 1 people found the following review helpful. Cultural Competence Can Be Accomplished.By SandraThe best book I've read on this topic. Covers every aspect thoroughly. Should be in the hands of every nursing student and mandatory reading for all nursing schools/Universities as well as professionals and health care facilities.Can't say enough good about how the authors covered all detail regarding cultural diversity for nursing staff, support staff, to management and beyond. This is a

teamwork effort if it is to be accomplished. 1 of 1 people found the following review helpful. Approaches Learning About Diversity From Many Angles By Back to School This book offers a great deal of information on addressing cultural competence and diversity in the healthcare setting. I am half way through the book and especially appreciated the section on providing diversity training for all staff, not just healthcare workers. This is a well written book and introduces multiple theories in a well organized and very understandable manner. I would definitely recommend it as a learning, training and future reference tool.

Major changes are occurring in the United States population and the nation's health care institutions and delivery systems. Significant disparities in health status exist across population groups. But the health care enterprise, with all its integrated and disparate parts, has been slow to respond. Written by three nationally known scholars and experts, *Diversity and Cultural Competence in Health Care: A Systems Approach* is designed to provide health care students and professionals with a clear understanding of foundations, philosophies, and processes that strengthen diversity management, inclusion, and culturally competent care delivery. Focusing on current practice and health care policy, including the recently passed Patient Protection and Affordable Care Act of 2010 (ACA), this textbook integrates strategic diversity management, self-reflective leadership, and the personal change process with culturally and linguistically appropriate care into a cohesive systems-oriented approach for health care professionals. The essentials of cultural competence and diversity management covered in this text will be helpful to a wide variety of students because they encompass principles and practices that can be realistically incorporated into the ongoing work of any health care field or organization. Each chapter contains learning objectives, summary, key terms, and review questions and activities designed to allow students to understand and explore concepts and practices identified throughout the text.

From the Back Cover *Diversity and Cultural Competence in Health Care* Major changes are occurring in the United States population and the nation's health care institutions and delivery systems. Significant disparities in health status exist across population groups. But the health care enterprise, with all its integrated and disparate parts, has been slow to respond. Written by three nationally known scholars and experts, *Diversity and Cultural Competence in Health Care: A Systems Approach* is designed to provide health care students and professionals with a clear understanding of foundations, philosophies, and processes that strengthen diversity management, inclusion, and culturally competent care delivery. Focusing on current practice and health care policy, including the recently passed Patient Protection and Affordable Care Act of 2010 (ACA), this textbook integrates strategic diversity management, self-reflective leadership, and the personal change process with culturally and linguistically appropriate care into a cohesive systems-oriented approach for health care professionals. The essentials of cultural competence and diversity management covered in this text will be helpful to a wide variety of students because they encompass principles and practices that can be realistically incorporated into the ongoing work of any health care field or organization. Each chapter contains learning objectives, summary, key terms, and review questions and activities designed to allow students to understand and explore concepts and practices identified throughout the text.

About the Author Janice L. Dreachslin, PhD, is a professor of Health Policy and Administration in the Management Division at the Penn State Great Valley School of Graduate Professional Studies in Malvern, Pennsylvania and co-professor-in-charge of the MBA program. M. Jean Gilbert, PhD, a medical anthropologist, is the principal of the consulting firm, Cultures in the Clinic, which advises health care organizations and conducts workshops for health care professionals. Beverly Malone, PhD, RN, FAAN, is the chief executive officer of the National League for Nursing.