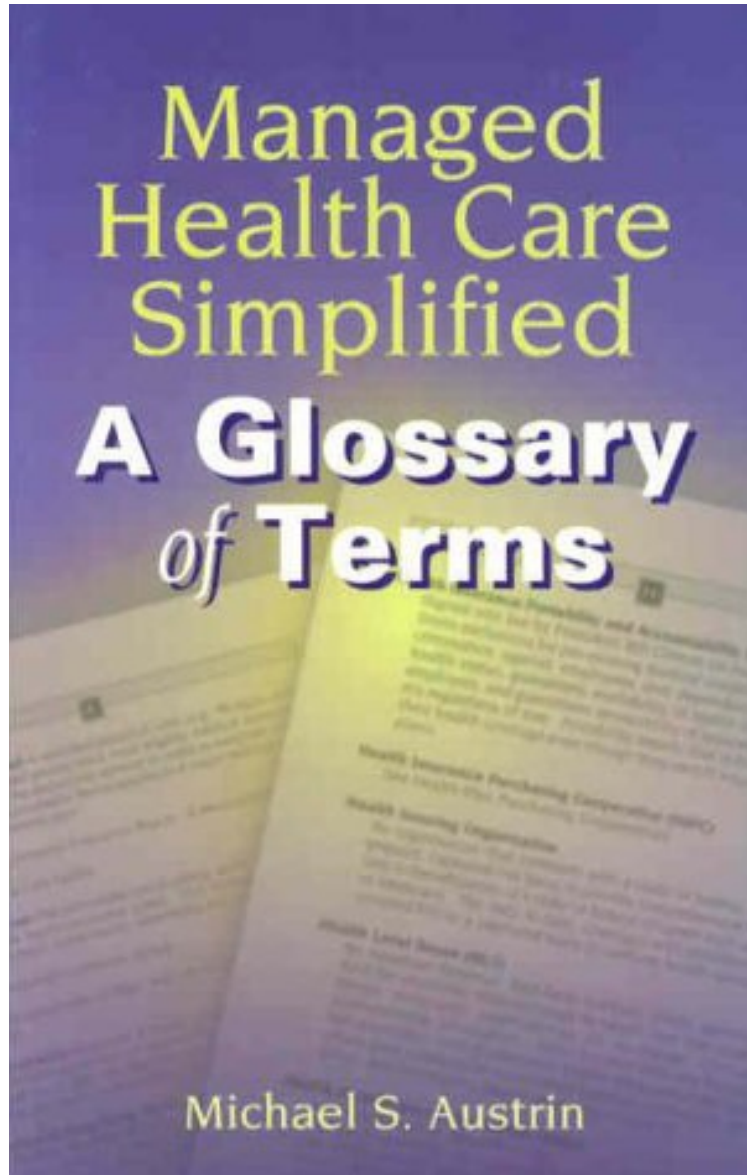


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This comprehensive book includes a complete glossary of managed care terms, acronyms, and initialisms to help

health care workers navigate this complex vocabulary. Written in plain English, even the lay person can understand and apply the terminology. In addition to providing definitions, the book includes extensive cross references to help the user understand not only the basic terminology, but also related concepts. Additionally, three useful appendices provide information on common medical associations, important medical journals, and health related internet sites. This comprehensive book is a must for health care workers who want to provide optimal care to their clients by communicating more clearly and effectively.