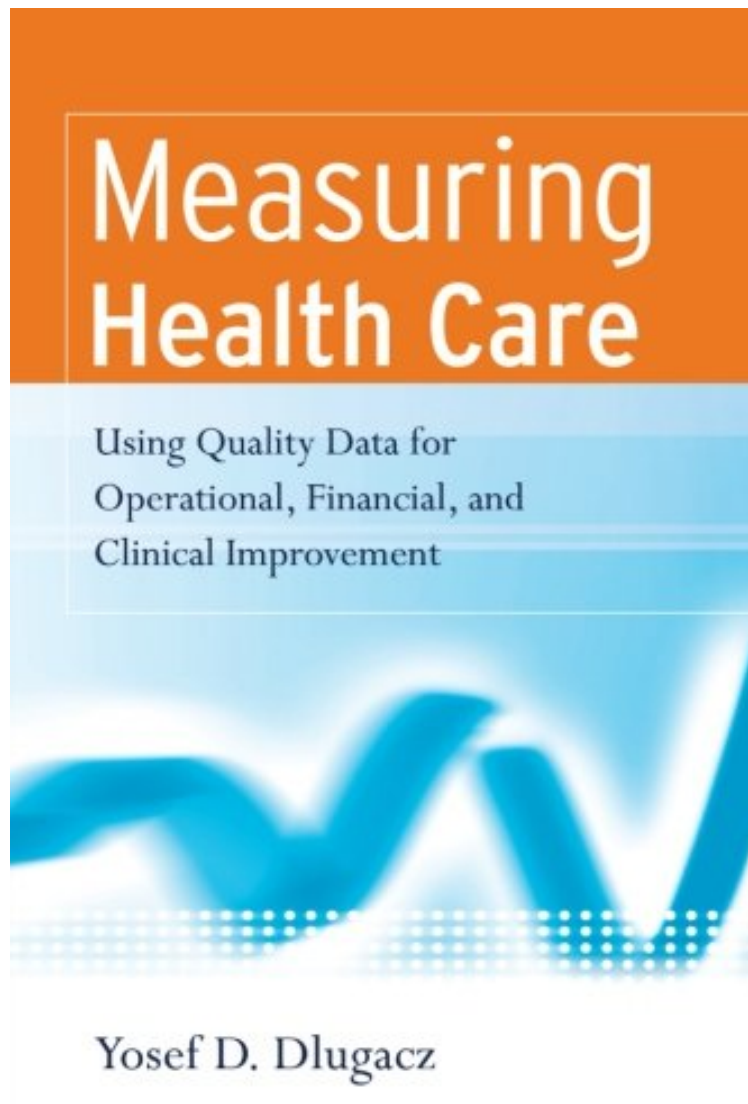


(Ebook free) Measuring Health Care: Using Quality Data for Operational, Financial, and Clinical Improvement

Measuring Health Care: Using Quality Data for Operational, Financial, and Clinical Improvement

Yosef D. Dlugacz

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This invaluable guide shows students and professionals how measurements and data can be used to balance quality services and financial viability and how measures can help to evaluate and improve organizational, clinical, and financial processes. The book explains the various performance measurement methods used in health care and shows their practical impact on clinical patient outcomes.

From the Back Cover
Written by Yosef D. Dlugaczan internationally recognized expert in the field of performance improvement and quality management
Measuring Health Care is a practical guide for the understanding and application of measurement methods in health care facilities. This invaluable text shows students and professionals how measurements and data can be used to balance quality services and financial viability and how measures can help to evaluate and improve organizational, clinical, and financial processes. The book explains the various performance measurement methods used in health care and shows their practical impact on clinical patient outcomes. The volume is grounded in the transition from a physician-centered, volume-based reimbursement system to a quality-driven, data-centered culture. The book explores the primary roles of performance assessment and outcomes measure in the current health care environment. Measuring Health Care combines extensive theoretical understanding with experience and offers examples from the author's pioneering quality management leadership.
About the Author
Yosef D. Dlugacz, Ph.D., is senior vice president, Quality Management, North ShoreLong Island Jewish Health System, Great Neck, New York. He is the author of *The Quality Handbook for Health Care Organizations: A Manager's Guide to Tools and Programs* (Jossey-Bass). He has taught health care professionals both nationally and internationally, most recently in Italy, Brazil, and Sweden; he is a Visiting Professor at the University of Beijing. Dr. Dlugacz is also Dean of Quality for the Center for Learning and Innovation at the Health System and Director of the Julienne and Abraham Krasnoff Center for Advanced Studies in Quality.