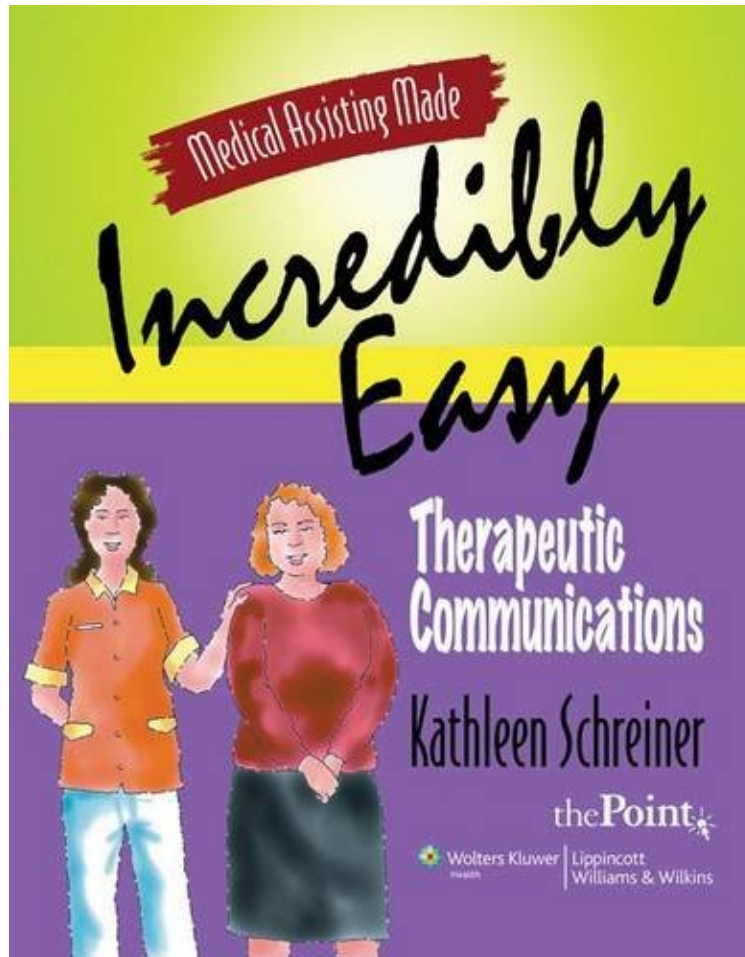


## Medical Assisting Made Incredibly Easy: Therapeutic Communications

*Kathleen Schreiner RN MHSA*

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### **Kathleen Schreiner RN MHSA : Medical Assisting Made Incredibly Easy: Therapeutic Communications**

before purchasing it in order to gauge whether or not it would be worth my time, and all praised Medical Assisting Made Incredibly Easy: Therapeutic Communications:

0 of 1 people found the following review helpful. Excellent book! Written by the director of my M.A. program. By Susan M. Yarnall This is a great resource for anyone in a medical assisting program. Check it out! 0 of 0 people found the following review helpful. Three Stars By Dottie MT Joyal It was ok. 0 of 1 people found the following review helpful. Omg , What the heck is this??? By Honey Saylor SERIOUSLY?????? How could this possibly happen????? Maybe it's the fault of the computer that this is all mixed up, but it must be a real person who sends out the books. I would think they would have picked up that it is two separate names and two separate addresses, but all mixed up

together

This volume of the Medical Assisting Made Incredibly Easy series presents the basic principles of effective communication in a light-hearted, humorous, engaging, relevant, and enjoyable style. A host character guides students through key points and clarifies difficult concepts. Boxes with eye-catching icons provide practical advice about difficult workplace scenarios, patient education, legal and ethical issues, and other topics. Other features include realistic, challenging situations with critical thinking questions; examples of effective and ineffective dialogue; suggested individual and small group learning activities; and lists of ABHES and CAAHEP competencies covered in each chapter. A free Instructor's Resource CD-ROM and online instructor resources are available to instructors who adopt the text. LiveAdvise tutoring is also included.